



## **Unicrew Management Limited & Unicrew Management Liberia Limited Quality Policy Statement ISO 9001:2015 Management System Standard**

### **Scope, Strategic Direction and context of the organisation**

It is our policy to continually pursue a professional concept and maintain effective operational control within our sector. We are committed to providing the highest quality of work to all seafarers and clients timely in accordance with the principles of ISO 9001:2015 Quality Management System and applicable standard.

Our management system captures the rules and regulations as per International Convention on Standard of Training, Certification and Watchkeeping for Seafarers (STCW) and the Maritime Labour Convention 2006 (MLC 2006) regulation 1.4, recruitment and placement and other applicable clauses of these regulations are the minimum standard for our work with seafarers and clients.

We believe the key elements essential in achieving our strategic direction which is derived from this policy are in controlling the company internal and external factors, identifying our risks and opportunities to achieve our objectives and meeting the needs of our clients and interested parties associated with the companies.

### **Scope**

Crew Management services for seagoing vessels including Seafarers Recruitment & Placement Services, in accordance with Regulation 1.4 of the Maritime Labour Convention.

### **Strategic Direction**

To offer a quality Crewing Service to Ship Owners, whilst understanding the Ship Owners individual requirements and offering a bespoke and personal service.

To offer our crewmembers, a personal service, with employment onboard a safe, well maintained vessel, with standard approved working conditions.

The organisation is committed to the following Quality Policy:

- This policy provides a framework for setting quality objectives.
- We deliver our services that meet statutory, regulatory and other applicable requirements including customer satisfaction.
- We maximise business opportunities where possible whilst identifying risk of internal and external factors.
- We maintain a commitment to continually improve for efficiency and effectiveness, enhancing our quality performance through our management system. This will be achieved through our objectives and targets created to ensure intended outcomes are met.
- Our business activities are documented within our management system to control risks and identify opportunities for improvements
- This policy statement is communicated to all personnel within the organisation and is reviewed at regular intervals.

All staff are aware of their responsibilities within our management system standard including applicable standards within our industry and are committed to its future success. The company supports the appropriate training to ensure the required skills are to the levels expected.

This policy will be available to our external interested parties where appropriate.

### **SIGNED:**

**Jason D. Firth**  
**Personnel Director**  
**Issue level 4**